



NATIONAL ELECTRIFICATION ADMINISTRATION

"The 1st Performance Governance System-Institutionalized National Government Agency"
57 NIA Road, Government Center, Diliman, Quezon City 1100



Management System
ISO 9001:2015
www.tuv.com
ID 910582030



June 16, 2021


OFFICE ORDER No. 2021-060 Series of 2021

Effective immediately, in exigency of the service and in connection with Office Order Nos. 2017-222, and 2019-057, the NEA Agency Hotline 8888 or Citizens' Complaint Center is hereby reconstituted.

The following NEA officials and employees are hereby designated as:

Permanent Focal Person (PFP)	:	Vicar Loureen G. Lofranco
Alternate Focal Person/s (AFPs)	-	EC Concerns : Nollie B. Alamillo
	-	NEA Concerns : Jona E. Andal
Technical Officer/s	-	EC Concerns : Gilbert C. Carlos
	-	NEA Concerns : Adamai J. Clavero

All expenses to be incurred in the performance of their duties shall be charged against the proper funds of this Office subject to the usual accounting and auditing rules and regulations.


EDGARDO R. MASONGSONG
 Administrator

NATIONAL ELECTRIFICATION
ADMINISTRATION
Office of the Administrator



NEA-0A267098 *Edgardo*